



## Fact Sheet

# Immersions

### Tools

- N/A

### Steps

1. Check the fuse board and ensure all switches are in the “up” position
2. Go to where the tank/cupboard is situated and check to make sure the switch is on
3. Check the programmer (this is the timer usually located next to the switch). The main switch will be set to “On” or “Timed”
4. Check the time on the display matches the current time of the day. If the time is incorrect please change via hour/min buttons

5. If steps 1-4 are unsuccessful please call the repairs line on 0800 0740169 option 2

We hope this information was helpful. If you are still experiencing problems with your immersions, then please contact your repairs service.

**You can also find a video to accompany this fact sheet at: [www.mearsgroup.co.uk](http://www.mearsgroup.co.uk)**

These videos and accompanying guidance notes are intended as a guide only and it is your responsibility to ensure you do not put your safety or the safety of others at risk. If you are in any doubt as to whether you can carry out a task safely then you should contact a professional for assistance. Mears Group Plc and its subsidiaries will not be liable for any injury, loss or damage caused, of any nature, as a result of the use of these guides.